Grants Pass Department

of Public Safety







2017 Annual Report

Keeping Grants Pass Safe Since 1887



Grants Pass Department of Public Safety Organizational Chart



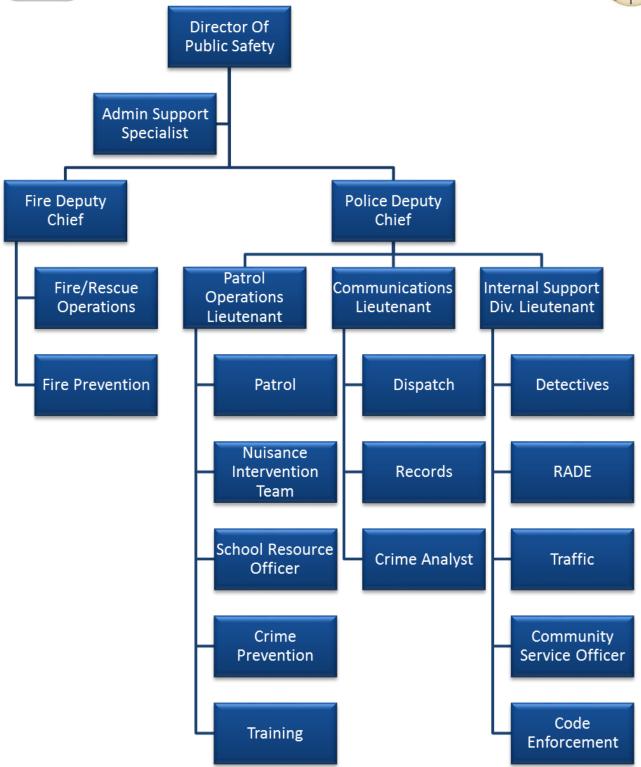




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Message from the Chief

On behalf of the men and women of the Grants Pass Department of Public Safety (DPS), it is an honor to present our 2017 Annual Report. The report summarizes the many activities performed by your Public Safety Departments which consist of dedicated Police Officers, Firefighters, Dispatchers, Records Clerks, Community Service Officers, Volunteers, and civilian staff, as we work to keep our community safe and livable. "Keeping Citizens Safe" is our mission and we take pride in insuring all are safe to the best of our abilities.

In Grants Pass, your police and fire services are provided much differently than in many communities. Instead of separate and traditional police and fire departments, Grants Pass DPS provides police, fire/rescue, dispatch/911, and records services to residents and visitors to our community from one department and one management team. This represents a significant annual cost savings because we do not operate with two separate administrations to deliver police and fire service, which is customary in most other cities.

As your Chief, I serve as both Police Chief and Fire Chief and am responsible for 911 communications for all of Josephine County. I along with a Public Safety management team that consists of two deputy chiefs and three lieutenants oversee 123 employees who make it all happen. Together, we are responsible for providing day-to-day leadership and management of all public safety services. Our leadership role extends to emergency response as we work to coordinate efforts during major police incidents, fires and natural disasters. When compared to traditional police and fire departments, we operate with fewer management positions.

While we are capable of handling the routine day-to-day emergencies that confront us, the occasional fire or law enforcement incident can quickly overtax city resources. To address those larger incidents, we have formed partnerships with most agencies in Southern Oregon. Through prior planning and training, we are able to call those entities to our community to assist us with major or multiple emergencies. Likewise, they rely upon us to reciprocate in their time of need.

Our core group of cross trained Command level emergency managers is capable of filling a variety of roles as part of the Incident Command System during any police, or fire/rescue incident. Our professional police officers perform the duties normally associated with their positions such as patrol, investigations, drug enforcement, and community policing. Non-traditional duties in support of firefighters include fire size-up, hydrant connections and fire ground support. Our professional firefighters perform traditional fire service functions like structural and wildland fire suppression, building inspections, hazardous materials response, medical and rescue calls, and public education. Firefighters also assist police officers in a variety of ways including missing persons, crash scenes, and as firefighter/paramedics with the Grants Pass DPS SWAT team. SWAT team members enhance their training to deal with violent, often barricaded, armed suspects. Their special training and equipment allows them to safely contain and resolve an incident along with help from another special team, the Critical Incident Negotiations Team (CINT). This group of dedicated employees provides hostage/crisis negotiations in criminal events.

Grants Pass DPS is proud to have achieved a number of significant accomplishments; community wide annual surveys reveal a high level of satisfaction with police and fire services; our Police Bureau was first Nationally Accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) in 1993 and maintained that standard for over 20 years. The Fire/Rescue Division holds a Fire Protection Class 2 rating with the Insurance Services Office. We have moved to Lexipol for a new era in policy and accreditation standards that will serve us well now and in the future.

Most members of the community are not aware that we have been providing Grants Pass with continuous police services since 1887 and fire suppression since 1891. On behalf of my staff, it is an honor to serve our community and we pledge to continue the tradition of "Keeping Grants Pass Safe."

Bill Landis, Public Safety Chief

GRANTS PASS DEPARTMENT OF PUBLIC SAFETY COMMAND STAFF



Bill Landis, Director of Public Safety

Police and Fire Operations



Jim Hamilton, Police Operations Deputy Chief

♦ SWAT and Specialized Projects



Lang Johnson, Fire/Rescue Operations Deputy Chief

 Fire/Rescue, Medical Response, Fire Prevention and Inspections, and Student Firefighter Program



Dennis Ward, Communications Division Lieutenant

• Dispatch, Records, Crime Analyst, Internal Affairs, and 911 Communications



Todd Moran, Investigative and Support Division (ISD) Lieutenant

◆ Criminal Investigations, Code Enforcement, and Community Service Officers



Misty English, Patrol Operations Division Lieutenant

◆ Critical Incident Negotiations Team (CINT), Patrol Operations, Nuisance Intervention Team (NIT), School Resource Officer, and Crime Prevention





"Keep Citizens Safe"

Our Mission reflects the Grants Pass Department of Public Safety commitment to providing a safe environment for our community through the delivery of professional police, fire, and public safety support services.

PURPOSE:

We strive to provide high quality, courteous, caring, cost effective, innovative and responsive customer service to the residents and visitors of the City of Grants Pass.

We strive to provide a highly trained, properly equipped, well managed and unified work force by providing a rewarding, positive and healthy environment for the long term success of all employees.

We are committed to responding to our community's needs, expectations and desires by listening and involving members of the community in the services provided through the use of volunteers, citizen action efforts and opportunities for public comment.

CORE VALUES (IVALUE):

Integrity: We conduct ourselves, at all times, in a manner that is ethical, trustworthy, and professional.

Vision: The organization focuses on actively discovering and creating new ways of doing things.

Accountability: We are the stewards of the public trust, accountable to the needs of Council, citizens, and our colleagues.

Leadership: The opportunity to lead is available to all who desire it. Our leadership focuses on outstanding results for the betterment of the individual, the organization and the community.

United: We consistently seek opportunities for coordination and collaboration, working together as a team.

Excellence: Maintaining the highest level of performance.



New to GPDPS in 2017





Crash Reconstruction

In April of 2016 the Oregon State Police ceased handling fatal or serious injury crashes within Grants Pass which created a need for Grants Pass Public Safety to obtain the proper equipment and training to take over these types of investigations. In December of 2016, a Nikon NPL352 (TMS) Total Measuring Station was donated to the police department with a Trimble Recon 200 data collector and accessory equipment. The TMS is used to scale map any vehicle collision or crime scene for the purpose of criminal investigation. The equipment has subsequently been used 8 times to document serious collision scenes. One department Traffic Officer has been trained on the use of the new equipment and has received training in advanced crash and reconstruction investigations.

Drug Dog K-9 Match

In 2017, we welcomed K9 Match to our team. Match, a 2 year old German Shorthaired Pointer, is our first drug detection canine. He is assigned to patrol with his handler, Ofc George Gasperson. Together, they attended 80 hours of narcotic detection training, and certified through the California Narcotic Canine Association. K9 Match is trained to detect methamphetamine, cocaine and heroin. Ofc Gasperson and K9 Match train together weekly to maintain their skills.



PulsePoint Application



The PulsePoint app alerts CPR-trained bystanders to a cardiac emergency in their immediate vicinity. They will receive the alert at the same time as professional responders- but the bystander might be closer to the victim.

PulsePoint directs you to the exact location of the emergency so CPR can start in the critical lifesaving minutes before EMS arrives. Approximately 1500 people in Josephine County have downloaded the app. Almost 1000 of those people have the CPR alert enabled.

Get the app, save a life.

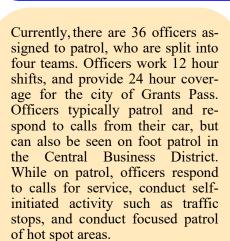


Patro1



2017 Patrol Specialty Assignments

- ❖ Bicycle Team
- Canine Handler
- Critical Incident Negotiations Team
- Survival Skills Team
- Drug Recognition Expert
- Field Training Officer
- Firearms Instructor
- Special Weapons And Tactics



Patrol officers utilize a wide variety of resources to solve problems, one of which is the Sobering Center, opened in 2016. Persons who are too impaired by drugs or alcohol to care for themselves or make sound decisions can be taken to this facility until they are sober. In 2017, officers brought intoxicated subjects to the Sobering Center on 418 occasions. In the past, these persons would have continued to cause a nuisance to the public, or been taken to the jail or hospital. This new resource has provided a safe and non-criminal solution, while also offering additional resources to these intoxicated subjects.



CRIME TYPE	REPORTED OFFENSES*			
SELECTED PART I & PART II CRIMES	<u>2015</u>	<u>2016</u>	<u>2017</u>	%VARIANCE FROM 2016
HOMICIDE	1	0	0	N/A
RAPE	12	12	11	-8.33%
ROBBERY	35	29	15	-48.28%
ASSAULT	361	335	344	2.69%
BURGLARY	286	246	153	-37.80%
THEFT	1,609	1,584	1,334	-15.78%
MOTOR VEHICLE THEFT	192	211	209	-0.95%
ARSON	23	9	11	22.22%
SELECTED PART I OFFENSE TOTALS	2,519	2,426	2,077	-14.39%
FRAUD	257	217	218	0.46%
VANDALISM	1,016	1,040	908	-12.69%
WEAPON LAW VIOLATIONS	91	96	145	51.04%
OTHER SEX CRIMES	54	42	42	0%
DRUG OFFENSES	602	766	826	7.83%
DUII	158	209	226	8.13%
MENTAL HOLDS	201	203	260	28.08%
SELECTED PART II OFFENSE TOTALS	2,379	2,573	2,625	2.02%
SELECTED PART I & II OFFENSE TOTALS	4,898	4,999	4,702	-5.94%

*Each month, the Records Division is responsible for reporting specific crime statistics that occurred in the City of Grants Pass to the OSP Law Enforcement Data System (LEDS). These statistics are utilized by the FBI for national crime reporting purposes. Each crime is classified using a system known as the Oregon-National Incident Based Reporting System (O-NIBRS). O-NIBRS groups crimes into Part I and Part II offenses (selected offenses shown above). Red indicates an increase in crime.



Grants Pass Department of Public Safety Traffic Enforcement





2017 Traffic Statistics

Traffic stops: 5,451 69% warned 31% cited

Traffic crashes: 1,640

Traffic arrest charges: 559

40% DUII arrests

28% Reckless Driving

19% Criminal Driving While Suspended

13% All other traffic crimes

The City of Grants Pass takes a multi-pronged approach to traffic problems. We balance education and enforcement of traffic laws. Currently, two patrol officers are assigned to full-time traffic duties. They respond to traffic crashes, investigate hit and run crimes as well as enforce traffic laws. In addition, the traffic team coordinates many of the special events which occur in Grants Pass.

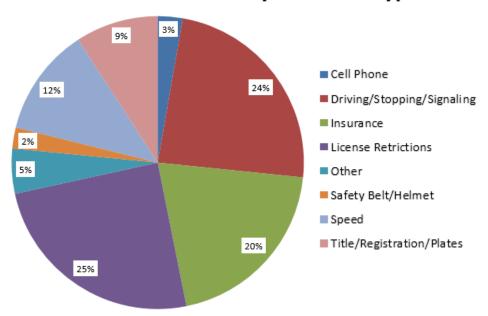
Targeted traffic enforcement analyzes crash data, engineering recommendations and citizen traffic complaints to target areas for additional traffic enforcement. The hours when most traffic crashes occur, between 12:00 P.M. and 6:00 P.M. are targeted for enforcement. The Grants Pass Department of Public Safety utilizes motorcycles and an un-marked police car for traffic enforcement. Since 2006, the department has deployed three Honda ST-1300 motorcycles for traffic enforcement around Grants Pass.

Traffic Enforcement

Programs:

- Seatbelt enforcement
- Child protective seat safety
- DUII saturation
- Pedestrian safety enforcement
- Speed enforcement
- Distracted Driver Programs
- Drug Recognition Experts
- Crash Reconstruction
- Standardized Field Sobriety Testing

2017 Traffic Citations by Violation Type





Patrol Specialty Assignments



Police K-9 Program

The K-9 program currently consists of two canine handlers and their canine partners. The program provides specialized policing functions such as conducting building searches, missing person searches and suspect apprehension. As ambassadors for our department, they often assist in presentations and public events. The program has proven to be an effective enhancement to officer safety and our criminal apprehension capability in the seventeen years of its existence.



K-9 Deployments in 2017

Deployments	61
Suspect Finds	27
Tracks	14
K9 Call Outs	17
SWAT Deployments	13
Alarms Deployed	7
Evidence Searches	3
COP Details	4
Assist to other agency	
calls	4
Total	150

School Resource Officer



Ofc Jennings Stewart

The main purpose of the program is to formalize a joint effort between Grants Pass School District 7 and the Grants Pass Department of Public Safety by providing a safe and secure learning environment for everyone in the school community. This is done in part by facilitation of a Student Public Safety Academy to Junior and Senior students in a semester long, elective course at the Grants Pass High School.

Our School Resource Officer maintains a high profile in and around School District 7. His duties include: enforcement of state law and city ordinances; counseling and mentoring students; providing resources to staff, students and parents; teaching opportunities within the classrooms; and enforcement of the District 7 Attendance Initiative.



Specialty Operations



The Grants Pass Department of Public Safety has two specialty units that are comprised of members of the organization who have specialized training in special weapons, tactics, and communication skills. Those units are SWAT and CINT.

S.W.A.T.



The "Special Weapons And Tactics" Team, most commonly referred to as "SWAT", has been a unit of the Grants Pass Department of Public Safety since 1996.

The SWAT team is comprised of members from Patrol and Fire/Rescue and a dispatcher who is assigned as a scribe. The SWAT members train on a monthly basis to develop their tactical skills to respond to and resolve high risk incidents. The members from Fire/Rescue provide their skills as EMT/paramedic and receive additional training to perform as tactical medics.

The advantage of having a tactical team that is comprised of members of the department that are actively handling calls on a day-to-day basis is that they bring their specialized tactical training with them to every call. As a result, many situations are handled by team members without having to call out the entire team.

C.I.N.T.



The Critical Incident Negotiations Team (CINT) was formed in 1997 and consists of specially trained personnel, both sworn and non-sworn. The goal of CINT is to utilize negotiations to develop communication with barricaded and/or suicidal subjects to obtain a safe resolution without harm to any person. The team responds to barricaded subjects, suicidal persons, hostage situations, and high risk warrant services. CINT works closely with SWAT on these call-outs to coordinate safe resolutions.

Negotiators use active listening skills to effectively communicate with persons in crisis. They continue to use these skills in their day-to-day job functions as well. CINT currently has seven members from the department with a wide range of experience and backgrounds, including patrol, detectives, records, dispatch and CSO. The team also frequently consults with mental health professionals.





Crime Prevention



Crime Prevention Programs:

Life Safety Skills for Children Neighborhood Watch / Business Watch Project Child Safe Citizens Public Safety Academy Bike Helmet Program

Member of:

Chair for Local Alcohol and Drug Planning Committee (LADPC) Josephine County Drug Court Southern Oregon Financial Fraud and Securities Team Josephine County Mental Health Court

In liaison with:

Concerned Fathers Against Crime

29 Other Programs for the Community, Juveniles, and Local Businesses



Crime Prevention Officer Lesley Donaghy

Auxiliary (Volunteer) Activities:

Handicap Parking Patrol
Vacation House checks
Clerical
Downtown Foot and Park Patrol
Special Events

Volunteer Hours in 2017: 2502



Crime Prevention Officer Ken Frownfelter

Volunteer Chaplain Activities:

We currently have four chaplains, who are called out to assist community members, and also work with our department members.



- The 27th Citizen's Public Safety Academy and the 11th Student Public Safety Academy were held in 2017. These are hands-on educational experiences for adults and high school students.
- ❖ Bicycle helmets were distributed to local schools and children through the Crime Prevention Program.
- ❖ The Crime Prevention unit works closely with the community and local businesses to create and implement solutions to address drug, crime, and livability issues within the community.
- ❖ The Crime Prevention Officer also acts as a liaison between the Grants Pass Department of Public Safety and School District 7 Elementary Schools when the School Resource Officer is unavailable.
- ❖ In December of 2017, Ken Frownfelter became the Crime Prevention Officer for the Grants Pass Department of Public Safety.



Community Service Officers

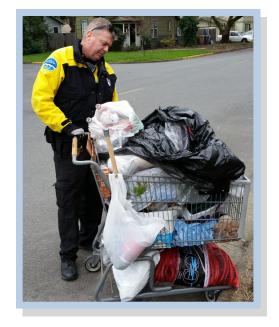


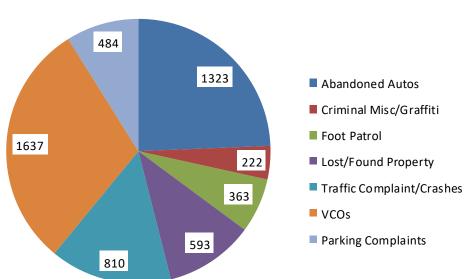
Five full-time and one part-time Community Service Officers (CSOs) make up the CSO team. Two of the primary functions of the CSOs are addressing "livability issues" for the City of Grants Pass (including parts of the Urban Growth Boundary), and acting as liaisons to the downtown. The CSOs are often seen on foot patrol or on the "T-3" patrolling the downtown, stopping in to check with merchants, and interacting with citizens and visitors to our vibrant downtown. CSOs are also responsible for municipal code enforcement in the historic downtown area. This includes parking violations and skateboarding/bicycling on the sidewalks.



Another critical service the CSOs provide is augmenting patrol services. The CSOs are able to respond to and handle calls that would typically be handled by a police officer. These types of calls include: abandoned auto enforcement, motor vehicle crashes and other calls needing traffic control, dismantling transient camps, graffiti abatement, managing and deploying the reader/radar boards, parking enforcement, shuttling of police vehicles for maintenance, and equipment procurement and maintenance. We believe our CSOs provide a valuable resource to our community and we are proud of the customer service they provide. Citizen surveys consistently show that abandoned autos, tall/noxious weeds, and "rubbish" complaints (livability issues) are reported as the top nuisances in the City. For this reason, as you can see by the below chart, CSOs spend a great deal of effort working on Violations of City Ordinances (weeds, rubbish) and Abandoned Auto calls.

Most Common Incidents Handled by CSOs







Fire/Rescue Division

The mission of our Fire/Rescue Division is to prevent the loss of life and damage to property from fire, accidents, medical emergencies and natural disasters through a comprehensive program of public education, awareness, enforcement and emergency response.

The Fire/Rescue Division is supervised by Deputy Chief Lang Johnson with the assistance of a Fire Marshal and three shift Battal-



ion Chiefs. Staffing for the division includes 25 highly motivated and professional firefighters working a shift rotational system to provide 24 hour coverage every day of the year. Emergency response, fire and crime prevention, and law enforcement services are provided from three strategically located public safety stations to provide the quickest response possible. Emergency fire and EMS services have a target response goal of 5 minutes or less 90% of the time.

Public safety stations serve both the Police and Fire Divisions. Half of the patrol resources, housing for fire and EMS response, fire/rescue administration and fire prevention services are located at the Parkway Public Safety Center at 800 E. Park Street. The Hillcrest Public Safety Station located at 199 NW Hillcrest Drive serves as a police report writing station, housing for fire and EMS response; back-up 911 call-taking and dispatch center, and main training facility for all public safety personnel. The Redwood Public Safety Station located at 3071 Leonard Road serves as a police report writing station, housing for fire and EMS response and as home for the crime prevention office.

Fire, life safety and crime public education and prevention information and services are available at all public safety locations, online and by phone. Tours of the public safety facilities are available to the community by contacting the non-emergent number 541-450-6200.

Highlights for 2017

The Fire Prevention Division welcomed one new Fire Inspectors, Tim Stacy. Fire Inspector Stacy is a veteran firefighter that decided to make a change to the Prevention Division. Fire inspectors perform life safety inspections utilizing the Oregon Fire Code and Grants Pass Municipal Code. Our Fire Marshal Joe Hyatt also conducts life safety inspections in addition to his other duties.



Our depart-

ment continues to be an active partner in the Smokey Bear program. Grants Pass firefighters along with the Oregon Department of Forestry visit kindergarten and first grade classrooms throughout the city to teach wildfire prevention. At the end of the program the students are surprised with a visit from Smokey Bear himself.

On March 24, 2017, students from our sister city, Rubtsovsk, Russia visited and toured our beautiful City and stations to learn about the American culture.





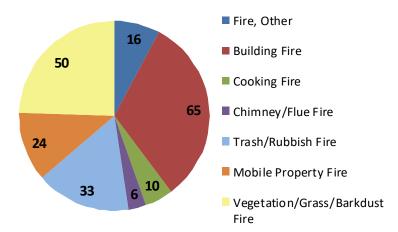
Fire/Rescue Division



Fires by Category

In 2017 it is estimated that over \$6,523,540 was at risk during fires with \$752,327 in actual fire damage occurring.

Developing close working relationships with our regional firefighting partners allows agencies to share call loads and reduce the amount of staffing at each fire station. Grants Pass Fire/Rescue assisted other agencies with a total of 409 calls in 2017. Outside agencies assisted inside the City of Grants Pass 359 times.



Fire/Rescue personnel have logged more than 5,100 hours of training in 2017. Training includes a wide variety of topics, to include: Emergency Medical Technician (EMT) and paramedic recertification; wildland and structural fire-fighting; rope rescue; confined space rescue; search and rescue; firefighter safety and survival, apparatus operation; as well as leadership development.

2017 Fire Calls for Service:

Active Fires: 200 Rupture, Explosion, Overheat: Medical/Rescues: 1738 Hazardous Conditions: 145 Service Calls: 656 Good Intent Calls: 1435 False Alarm/False Call: 253 Severe Weather/Natural Disaster: 9 7 Special Incident Type: Unknown: 54 Total:

Average Response Time to emergency calls: 4.32 Minutes





Fire Prevention & Inspections



The Fire Prevention Division is responsible for conducting fire and life safety compliance inspections in businesses, performing origin and cause fire investigations, providing public education encompassing all aspects of fire and life safety issues, issuing fire code permits and conducting related inspections, reviewing land development projects for access and water supply requirements, and conducting plan review/inspections for fire protection systems in both new and existing structures. The Fire Prevention Division works under the authority of the State Fire Marshal.

The following highlights events and summarizes the Division's activities in 2017.

- Child Safety Seat Program. 266 child safety seats were installed in 2017. This is a free service to the community to ensure child safety seats are properly installed to prevent injury and loss of life. People can call the Parkway Public Safety Center to set up an appointment, 541-450-6200.
- Seasonal Public Service Announcements (PSA's) are available on the Department's Facebook page and include topics such as: Holiday Safety, Burn Window Information, Electrical Safety, Smoke Alarm Information, Carbon Monoxide Alarm Information, public hazards, special events and Candle Burning Safety.
- ❖ Public Education efforts by fire personnel reached over 12,799 individuals in 2017.
- ❖ Fire Extinguisher Training is provided to the community free of cost. Over 347 people were trained in 2017.
- ❖ 15 Grants Pass High School students participated in the Careers Program for students interested in the firefighting and emergency medical fields in 2017.
- Our Department continues to participate in the Juvenile Fire Setter Program which helps educate young people who may have a propensity for starting fires. This progressive program seeks to impact those children and prevent injury and fotalities.
- ❖ 275 Burn permits were issued in 2017, allowing citizens to burn cut and piled vegetation within the city limits.
- City businesses are inspected for compliance with state, municipal codes and fire safety standards. This protects employees and patrons from fire. The Engine Companies, Fire Marshal and Fire Inspector supported these efforts for a total of 2178 inspections in 2017.
- The Smoke Alarm Program aids citizens in need. Six (6) smoke alarms were provided to citizens in need in 2017. The Division partnered with the American Red Cross to canvas neighborhoods.
- ❖ In 2017 the Grants Pass Firewise Communities Program continued to work with the local Firewise Advisory Board, Josephine County Emergency Management, and ODF to coordinate Firewise activities and engage in planning for future prevention activities.
- Grants Pass Fire Rescue received an EMS Unit Citation Award from the Oregon Health Authority in recognition of our response and assistance at a structure fire that occurred on October 2, 2016. Two people were trapped inside the building and were rescued. Dispatch, Police, AMR and Rural Metro also assisted and received an award.



2017 Inspection Locations:	
CD Inspections Company Inspections Grass Lots	64 703 62
Prevention Inspections Re Inspections	1034 N/A
Site Plan Reviews Special Other	102 158 37
Total Inspections	2178



Student Firefighter Program



In 1996 the Grants Pass Department of Public Safety began a partnership with Rogue Community College to train students enrolled in either the Fire Science or Emergency Medical Technology Associate Degree programs at the college. Over 60 students have participated in this program since its inception.

The goal is to provide an opportunity for students to receive real life training in the areas of firefighting and emergency medical services. The City of Grants Pass provides all equipment and reimburses the students for college expenses. In return, students work ten, 24-hour shifts per month at one of the City's Public Safety Stations. The program currently has six full-time students. Many of our program graduates have become employed by the City and other fire departments across the region.



Student Emergency Response Team



Grants Pass High School and the Grants Pass Department of Public Safety have enjoyed a cooperative partnership for over 17 years. Each year, representatives from Grants Pass Fire/Rescue teach over 300 students in the areas of Fire Suppression, First Aid, Emergency Response and Disaster Preparedness.

The teachings culminate with a two day 'disaster drill' at the Hillcrest Public Safety Station. Utilizing the training tower and onsite props, students are placed in a mockup disaster; where they rely on their fellow peers to triage, reach and treat one another utilizing practices developed by the Federal Emergency Management Agency (FEMA).

If you are interested in a career in firefighting or want more information, contact our Student Firefighter Program Coordinator Battalion Chief Randy DeLonge at (541) 450-6200 or rdelonge@grantspassoregon.gov



Detective Unit

Detectives are responsible for ongoing investigations that require specialized training, multiple witness and/or victim interviews, and interaction with multiple agencies. They are on call 24/7 and assist Patrol.

The Detective Unit consists of five detectives and is supervised by a detective Sergeant. Detectives are primarily assigned to major crimes investigations, which may include homicide, death investigations, robbery, sex offenses, major assaults, serious traffic crashes, commercial and residential burglary, and major theft. One detective Sergeant and one detective are assigned to the Rogue Area Drug Enforcement (RADE) team.

The Detective Sergeant is responsible for reviewing all cases referred to Detectives for assignment.



Cases are reviewed and assigned based on several factors, including the caseload of each detective, the seriousness of the crime, whether there is a named suspect or if the suspect can be identified and/or located, the impact to the community, and if there are other factors that would help solve the case. The Detective Sergeant also distributes noteworthy cases to detectives for review, usually several hundred each year. The Detective Sergeant is also responsible for reviewing all referrals from the Department of Human Services involving family issues. In 2017, the Detective Sergeant reviewed over 1015 of these referrals.

Investigations assigned to Detectives require more expertise and training than what a patrol officer receives. Detectives obtain advanced training in areas such as interviewing, search and seizure, homicide investigation, child abuse, sexual assault, and crime scene processing. Often times, cases may require weeks, months, or perhaps even years to investigate properly. This is in part due to the fact that these cases often consist of multiple offenses occurring at different times, and locations; involving multiple suspects, victims, and witnesses. These types of cases routinely involve several hundred items of evidence and may require extensive follow-up. In 2017, the Grants Pass Department of Public Safety Detective Unit also assisted the Josephine County Major Crimes Team in numerous homicide investigations throughout Josephine County.





Rogue Area Drug Enforcement R.A.D.E.



City-County-State

Report Illegal Drug Activity
R.A.D.E. tip-line
541-955-6970

Individual law enforcement agencies investigate crimes involving the possession, manufacture, and distribution of illegal drugs. To have a larger affect on drug crimes, local law enforcement agencies in Josephine County have formed an interagency drug team comprised of representatives from the Oregon State Police, Grants Pass Department of Public Safety, Josephine County District Attorney's Office, and Josephine County Community Corrections. This team works together to combat crime and the influence of illicit drugs in our community.

R.A.D.E. Since the passage of Measure 91 in the November 2014 Election, crimes related to Marijuana have been in a state of flux as the State and our community adjust to the new laws.

Seizure results for 2017:

Meth	21.2 lbs
Heroin	3.02 lbs
Investigations initiated	220
Arrests	208

Property/Evidence

Property Specialist Paul Schilens manages the 3,500 square foot evidence facility for the Grants Pass Department of Public Safety. Paul, along with a part-time evidence technician, are responsible for receiving evidence from Grants Pass Police Officers, as well as evidence collected by the Rogue Area Drug Enforcement team (RADE). In addition to receiving evidence, Paul is responsible for the preservation of evidence, facilitating evidence testing, and disposition of evidence. Overall, Paul is responsible for over 50,000 items of evidence.







9-1-1 Police/Fire EMS Dispatch



Agencies Receiving Dispatch Services:

Grants Pass Department of Public Safety - Police and Fire
American Medical Response
Rural/Metro Fire Department
Illinois Valley Rural Fire Protection District
Williams Rural Fire Protection District
Wolf Creek Rural Fire Protection District
Oregon Department of Forestry (after hours)

Telephone Calls in 2017

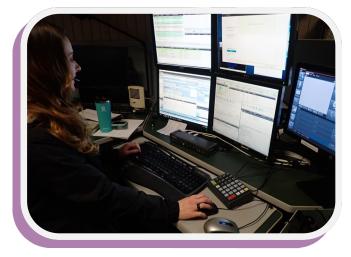
911 Calls: 63,009

Non-emergent Lines: 32,014

Total Inbound Calls: 95,023

Outbound Calls: 32,014

Total Call Volume: 127,037



Through a mutually beneficial contract with the Josephine County 9-1-1 Agency, our dispatch center is the answering point for all 9-1-1 calls within Josephine County. We also provide dispatching services for the above listed agencies. The Communications Bureau is composed of a Supervisor, four Lead Dispatchers, one on-call and fourteen fulltime Dispatchers.

Dispatchers put in many hours of training each year to maintain and build their skill levels. The position requires that each maintain a DPSST certification. Grants Pass DPS has made every effort to provide the best training possible at a reasonable price. Most training is developed in house or taken on-line in order to save tax payers' money. Some of the topics include Emergency Medical Dispatching and

Pre-arrival Instruction, Suicide Prevention, Hazardous Materials, Leadership, Liability and Ethics, and many more.

- ❖ The 9-1-1 Dispatch Center answered an average of 260 phone calls per day, approximately 172 of these calls came in on 911 lines. Highly visible weather or fire emergencies can cause spikes in call load 4 to 5 times the normal amount for a single incident.
- ❖ During 2017, the 911 Dispatch Center implemented Text to 911, and can now accept basic text messages sent from within our calling region. We are still unable to receive pictures or video, but are looking at that possibility for the future. Texting to 911 should only be used where a caller is unable or unsafe to make a 911 call. Remember, *Call if you Can, Text if you Can't*.



Records Unit



The Records Unit is your first point of contact if you call our non-emergency telephone number 541-450-6260, or come into our lobby located at 101 NW "A" Street in the Criminal Justice Building. We pride ourselves on our excellent customer service and ability to help you!



The Records Unit is staffed by a supervisor, seven full-time public safety clerks. Staffing is supplemented when needed by on-call/part-time staff.

Public Safety Clerks are highly trained professionals who take pride in helping citizens with their law enforcements needs. All phone calls that are not 911 emergent calls, are answered by a Records Clerk. If a crime has been committed; the Clerk enters your call for service for an officer to make contact or, if it meets our criteria, the Records Clerks can complete the report. In 2017, Records answered over 89,500 calls on the non-emergent line and entered over 18,500 calls for service.

The Records Unit operates in a continuous cycle of collecting, storing and purging information. Police reports, criminal histories, accidents, citations, violations of city ordinances, court subpoenas, and warrants are routed through the Records Unit.



The Grants Pass Department of Public Safety has a Drug Drop Box in the lobby of the Police Station and the Parkway Fire Station which is open for use 24 hours a day, 7 days a week, at no cost to the public. In 2017 we received and disposed of over 1213 lbs. of medications dropped off by citizens.

To check where criminal activity is reported in the City of Grants Pass, follow this link to <u>Crime Mapping</u>. Search by crime type, date range, and area.

The Everbridge Alert Network allows citizens to sign up for email and/or text notifications for road blocks, community events, and important community alerts. Click here to sign up: www.co.josephine.or.us/alert

Media releases are available on our Facebook page located at: https://www.facebook.com/grantspassdps.gov/

Click here for <u>Public records requests</u> and select "releasing reports to the **public**" or come into our lobby to obtain a records request form.

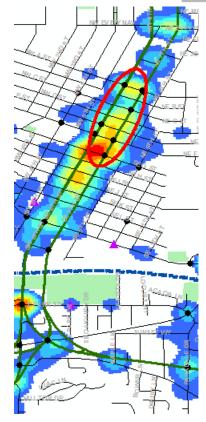
We will be happy to help you!







Intelligence Led Policing



The Grants Pass DPS has adopted the policing philosophy of Intelligence Led Policing. For us this means utilizing the best aspects of Hot Spot Policing, Community Oriented Policing, Problem Oriented Policing, Predictive Policing, and CompStat.

Why is this important to the citizens of Grants Pass? Traditionally police officers were placed in a geographical area (beats) and asked to patrol around the area. The idea behind this was the officer would deter crime by being seen.

We are utilizing statistical information to direct officers to the highest crime areas within their beats. The statistical information helps to determine "Hot Spots". Hot Spots provide the officers areas to focus their efforts when they are not responding to calls for service. Officers are encouraged to partner with Citizens and come up with inventive ways to mitigate these problem areas.

The end result is a measurable reduction in the number of calls from these areas. This means the Grants Pass Citizens are getting the best service we can provide.

Reserve Police Program

The Grants Pass Department of Public Safety has a volunteer Reserve Police program. Applicants must pass the same hiring process as a patrol officer. The process includes a written skills exam, report writing assessment, physical agility tests, and oral interviews. Reserves officers must successfully complete a comprehensive background, psychological examination and medical examination and drug screen.

The Reserve Police Program gives a person an opportunity to develop skills and experience as a police officer under the direct guidance, mentoring and coaching of a full-time police officer.

The Grants Pass Department of Public Safety currently has six Reserve Police Officers. Upon being selected the Reserve candidate is required to complete a 9-month training academy (ROLEA) that is hosted through Rogue Community College. Upon completion of the academy, the Reserves are uniformed and begin their training with an officer in the field.





Recruitment and Selection





The Grants Pass Department of Public Safety is an equal opportunity employer who provides individuals with an opportunity to work within a professional public safety environment with a small town appeal. Recruitment is conducted through the City of Grants Pass Human Resources Department when positions are available. All job openings are advertised through different forms of public media to include newspaper, electronic postings and the City website.

Over this past year the Grants Pass Department of Public Safety Police Division hired one sergeant, nine police officers, five reserve officers, one community service officer, four dispatchers, one on-call dispatcher, two records clerks, and one on-call records clerk. The Fire Rescue Division hired one firefighter and four student firefighter volunteers. Anyone wanting further information about the selection process and minimum qualifications, as established by the Department of Public Safety Standards and Training (DPSST - the state certifying agency) can access the City of Grants Pass or DPSST websites:

Click here for the Recruitment and Selection webpage.

Click here for the DPSST website.

Department Complaints

2017 Internal and External Complaints		
Incident Type/Classification		
External Complaint		Amount
(Complaints made from citizens outside of the department)	Exon-Proper Conduct	1
	Sustained	2
	Unfounded	9
Internal Complaint		Amount
(Complaints made from Supervisors within the department)	Exon-Proper Conduct	2
	Sustained	8

Sustained: The allegation is found to be factual and is sustained by evidence.

Unfounded: The allegation is not supported by the facts or is a false allegation.

Exon-Proper Conduct: The allegation is factual and did occur, but was justified, lawful, and proper. The action of the Department or the employee was consistent with agency policy.



Grants Pass Department of Public Safety 101 NW A Street **Grants Pass, OR 97526**



Police: (541) 450-6260 Fire/Rescue: (541) 450-6200

Emergency: 9-1-1
Contact Information for 2017:

Chief	Bill Landis	blandis@grantspassoregon.gov
Police Deputy Chief	Jim Hamilton	jhamilton@grantspassoregon.gov
Fire/Rescue Deputy Chief	Lang Johnson	ljohnson@grantspassoregon.gov
Communications Div.	Dennis Ward	dward@grantspassoregon.gov
Investigative Support Div.	Todd Moran	tmoran@grantspassoregon.gov
Patrol Operations Div.	Misty English	menglish@grantspassoregon.gov
Detectives	Jeffrey Waite	jwaite@grantspassoregon.gov
Records	Terri McClure	tmcclure@grantspassoregon.gov
Dispatch Supervisor	Kristen Guenther	kguenther@grantspassoregon.gov
9-1-1 Coordinator	Marci Haack	mhaack@grantspassoregon.gov
Code Enforcement	Edward Burke	eburke@grantspassoregon.gov
Crime Prevention	Ken Frownfelter	kfrownfelter@grantspassoregon.gov
Fire Marshall	Joe Hyatt	jhyatt@grantspassoregon.gov
Fire Inspector	Michael Meyer	mmeyer@grantspassoregon.gov

If you would like to learn more about the City of Grants Pass and the Grants Pass Department of Public Safety would like you to visit our webpage.

This report will be available on our new City of Grants Pass website, click on the link below:

City of Grants Pass: www.grantspassoregon.gov

Like our new Facebook page at https://www.facebook.com/grantspassdps.gov/

Other websites mentioned in this report:

Citizen Alerts <u>www.co.josephine.or.us/alert</u>
Crime Mapping <u>www.crimemapping.com</u>

DPSST Academy <u>www.oregon.gov/DPSST/Pages/index.aspx</u>

Rogue Comm. College <u>www.roguecc.edu</u>

You can find instructions on how to use Citizen Alerts and Crime Mapping in the Public Safety section of the City of Grants Pass website.

The Grants Pass Department of Public Safety recognizes and appreciates several members for their efforts in compiling this annual report.

